

Certificate TW21/00427

The management system of

Galaxy Software Services Corporation

5F, No. 9, Dehui St., Zhongshan District, Taipei City 104, Taiwan (R.O.C.)

has been assessed and certified as meeting the requirements of

ISO/IEC 27018:2019

For the following activities

The PII collection, handling and use management processes for following Software as a Service (SaaS) Intelligent Cloud Services via Galaxy Software Services Corporation in accordance with Statement of Applicability version 2.5.

- Vital CRM
- Vital BizForm
- Vital Finance
- Vital HCM
- Vital CMP
- Vital Knowledge
- Vital NetZero
- Vital OD
- Vital ESG
- Vital CaseBridge
- Vital VDU
- Vital BOLE

This certificate is valid from 01 October 2026 until 07 August 2028 and remains valid subject to satisfactory surveillance audits.

Issue 4. Certified since 20 October 2021

Certified activities performed by additional sites are listed on subsequent pages.



Authorised by
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Director

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Galaxy Software Services Corporation



ISO/IEC 27018:2019

Issue 4

Sites

Galaxy Software Services Corporation Chuangfu Office

8F and 9F, No. 120, Sec. 6, Chengde Rd., Beitou District, Taipei City 112, Taiwan (R.O.C.)

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- Vital CRM
- Vital BizForm
- Vital Finance
- Vital HCM
- Vital CMP
- Vital Knowledge
- Vital NetZero
- Vital OD
- Vital ESG
- Vital CaseBridge
- Vital VDU
- Vital BOLE

Galaxy Software Services Corporation Kaohsiung Office

3F, No. 91, Zhongshan 2nd Rd., Qianzhen District, Kaohsiung City 806, Taiwan (R.O.C.)

The PII collection, handling and use management processes for following Software as a Service (SaaS) Intelligent Cloud Services via Galaxy Software Services Corporation in accordance with Statement of Applicability version 2.5.

- Vital OD
- Vital Finance



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